

July 17, 2015

Dear FMA Members:

The Office of Personnel Management (OPM) has informed us that individuals from New York and Minnesota are receiving notices from CSID, the contractor who is providing identity theft insurance in the wake of the first data breach. These emails indicate there is a premium of \$0.27 per month for this insurance. There are concerns on whether these are legitimate emails or not and whether individuals are expected to pay the monthly premium. Here is what we know:

- These are legitimate emails.
- You are NOT responsible for paying the premium.
- According to New York state law, if you are providing insurance coverage to an individual, a copy of the policy with the premium amount disclosed must be provided. What you are receiving is an email with an electronic copy of the policy. The policy must be provided to the consumer in that exact format and CSID cannot alter the language (such as the language with the premium amount). CSID has to disclose how much CSID is paying on their behalf.
- CSID is in the process of updating these notices to clarify why they are sending them.

Additionally, OPM has informed us that people are receiving phone calls purportedly from CSID about this same issue.

OPM's Chief Information Officer and their team have confirmed with CSID that they do not call members unless they have either sent CSID an email or left CSID a voicemail requesting a call back.

If any FMA member receives an unsolicited telephone call from someone saying they are from CSID, please let us know at the national headquarters (703) 683-8700 so that CSID can investigate further.

Thank you for your attention to this matter. FMA will continue to keep you informed of any developments that may affect you.