



**FEDERAL MANAGERS ASSOCIATION  
MANAGEMENT TRAINING SEMINAR**

Hilton Alexandria Old Town  
Alexandria, Virginia

*Managing Through Difficult Times*

Monday, March 23, 2026

12:15 PM **The Truth about Leading in Uncertainty**  
Virginia Hill, Certified Leadership Coach (PCC), Partnership  
for Public Service

Tuesday, March 24, 2026

7:00 AM BREAKFAST

8:00 AM Welcome and Announcements

8:05 AM **The Impact of Little-BIG Decisions**  
Zina Sutch, Ph.D., Chesapeake Bay Workplace Solutions  
Patrick Malone, Ph.D., Chesapeake Bay Workplace Solutions

8:50 AM NETWORKING BREAK

9:05 AM **How the Training Within Industry (TWI) Training Method Engages People in  
Their Work and Ultimately Becomes a Competitive Advantage**  
Scott M. Curtis, President/CEO, TWI Institute  
Jamie Smith, Master Trainer, TWI Institute

10:20 AM NETWORKING BREAK

10:30 AM **Built to Last: Reigniting the Core of Purpose, Passion, and Performance in  
Government Workplaces**  
Mika Cross, Government Workplace Expert, CEO/Founder of Strategy@Work

11:20 AM CLOSING REMARKS

11:25 AM **FMA Awards Luncheon**

12:40 PM **Depart for Tour of the Bureau of Engraving & Printing**

1:30 PM & 2:00 PM **Bureau of Engraving & Printing Guided Group Tour**