



## **FEDERAL MANAGERS ASSOCIATION MANAGEMENT TRAINING SEMINAR**

Hilton Alexandria Old Town  
Alexandria, Virginia

### ***Managing Through Difficult Times***

#### Monday, March 23, 2026

12:15 PM     **The Truth about Leading in Uncertainty**  
Virginia Hill, Certified Leadership Coach (PCC), Partnership  
for Public Service

#### Tuesday, March 24, 2026

7:00 AM     BREAKFAST

8:00 AM     Welcome and Announcements

8:05 AM     **The Impact of Little-BIG Decisions**  
Zina Sutch, Ph.D., Chesapeake Bay Workplace Solutions  
Patrick Malone, Ph.D., Chesapeake Bay Workplace Solutions

8:50 AM     NETWORKING BREAK

9:05 AM     **How the Training Within Industry (TWI) Training Method Engages People in  
Their Work and Ultimately Becomes a Competitive Advantage**  
Scott M. Curtis, President/CEO, TWI Institute  
Steve Medland, Master Trainer, TWI Institute

10:20 AM     NETWORKING BREAK

10:30 AM     **Built to Last: Reigniting the Core of Purpose, Passion, and Performance in  
Government Workplaces**  
Mika Cross, Government Workplace Expert, CEO/Founder of Strategy@Work

11:20 AM     CLOSING REMARKS

11:25 AM     **FMA Awards Luncheon**  
(Generously sponsored by BCBS Association, NARFE, & WAEPA)

12:40 PM     **Depart for Tour of the Bureau of Engraving & Printing**

1:30 PM & 2:00 PM   **Bureau of Engraving & Printing Guided Group Tour**